



REDEMPTION PROGRAM

Rewards Your Daily Life with CUBC Credit Card

Redeem Your CashPoint for:

- ◆ Cashback
- ◆ Global Airport Lounge (Platinum / World / Infinite Card only)
- ◆ Air Mileages
- ◆ More to come...



Redemption Program 2025

I. Definition

- **CUBC** refers to Cathay United Bank (Cambodia) Plc.
- **Redemption Program**, created by CUBC, refers to redemption of CashPoint to Cashback Redemption or Premium Redemption and other benefits to experience with our preferred partners.
- **CashPoint** is the reward point that has been earned under the Rewards Program, and the supplementary card's CashPoint is credited to the primary card's account.
- **Merchant** refers to any merchants that accept cards payment.

II. How to redeem with CashPoint?

- ① Send Email to rewards@cathaybk.com.kh from the registered email of the credit card.
- ② Visit CUBC Branches.
- ③ Contact CUBC Customer Service via: (+855) 23/ 69 88 55 00

III. Terms & Conditions

- Program period starting from **01st January 2025 ~ 31st December 2025**.
- For **1 CashPoint** is equal to **USD1 Cashback**.
- Per credit card account is eligible to redeem the total of **USD30 Cashback** Redemption per month.
- Cashback Redemption is eligible for credit card customers who have an outstanding balance each month of their Credit Card Statement. In the event that a credit card customer has no outstanding balance, they are required to make new transaction within the redemption month.
- The cashback amount will be credited into the credit card account within 5 days after the approval date. The cashback transaction will be shown in the next following credit card statement.
- This Program is not eligible for the expired, closed, and late payment card to be participated.



- CashPoint is none transferable to other credit card accounts and if there is any refund transaction, CashPoint will be reversed.
- CUBC reserves the rights to extend or terminate the program without prior notice.

Experience with CashPoint

Premium Redemption

With our preferred partners you could have more exclusive benefits.

Types of Redemption	CashPoint	Remark
1 visit Plaza Premium Lounge Globally	12 CashPoint	Eligible for CUBC Platinum and World/Infinite Credit Cards.
500 Air- Mileage points	10 CashPoint	For member of Krisflyer



PLAZA PREMIUM
LOUNGE

Global Plaza Premium Lounge

- Accessing to Plaza Premium Lounge with **12 CashPoint** per visit.
- Applicable for CUBC Platinum and World/Infinite Credit Cards only.
- Cardholder needs to present as following:
 - ① CUBC credit card at the Plaza Premium Lounge.
 - ② Valid international flight boarding pass, passport.
 - ③ The boarding pass or flight ticket must be in the same name as the card and the passport.
- **Maximum entitled visits per one national ID of cardholders in promotion period: Platinum X5, World & Infinite X10. And the maximum is 2 visits per national ID in a day.**
- This privilege only applies to CUBC Platinum and World/Infinite credit cardholder's own use and cannot be transferred to others.
- If cardholder had more than one CUBC credit card, the total visits is subject to the highest entitled visits of the card. **Example:** Ms. S has one CUBC Visa Platinum credit card and one Visa Infinite credit card and the total entitled visit for Ms. S is 10 visits. Mr. A has one CUBC Visa Platinum credit card and one Mastercard Platinum credit card, and the total entitled visit for Mr. A is 5.
- **After service is consumed within 2 ~ 4 weeks, CUBC will deduct 12 CashPoint from the credit card account per visit.**
- **When performing CashPoint deduction, if the CashPoint balance is insufficient or the credit card is invalid, USD32/per visit will be charged in the credit card account as the accessing fee.**
- If the cardholder has any accompanying infants, the first accompanying infant (aged 2 or below) is free of charge. Any accompanying guest (aged 12 years old or above) shall be entitled to a **20% discount** off the listed price for the entrance fee, and the payment shall be settled by the cardholder on the spot.



- Find the [eligible lounge here](#).
- CUBC reserves the rights to extend or terminate the program without prior notice.

Air-Mileage Points | |

- Eligible for Primary Cardholders only.
- Primary Cardholders needs to call CUBC hotline to convert CashPoint for Air Miles.
- Cardholder must have a valid KrisFlyer account before redemption.
- The member ID should be 10 digits (all numeric). To enroll, visit KrisFlyer at www.krisflyer.com.
- Each 10 CashPoints can be redeemed for 500 miles. Mileage redemption requires a minimum of 500 miles per request and is limited to a maximum of 5,000 miles per month.
- Each redemption must be to an account bearing your own name, and not to a supplementary card member or any other person's Points account.

CUBC Merchant Partner



國泰健康管理
Cathay Healthcare Management



MADISON
TAIPEI 慕軒飯店

- Promotion period: **16th December 2024 ~ 31st December 2025**
- Applicable for CUBC Visa Infinite Credit Card only.
- Eligible merchant partners:

CUBC Merchant Partners	Redeem Rate
Cathay Healthcare Management	1CashPoint = USD1 Cashback
Madison Taipei Hotel	

- Per credit card account is eligible to redeem 100% of CashPoint earned on the total expense amount on CUBC merchant partners per requested.
- CUBC reserves the rights to extend or terminate the program without prior notice.

If you have any questions related to Rewards Program, please contact us for further information via email rewards@cathaybk.com.kh or via call (+855) 23/ 69 88 55 00.

